Division of Alcohol and Drug Abuse Agency Table Year 2002

The following table is a listing of ADA contracted providers. All consumers who received a service in April 2002 were given the opportunity to complete a <u>survey form</u>. The following table lists the agency, the number of clients served in April and the number of surveys returned. The last column, Mean, show the overall level of satisfaction. It is the means of question 7 on the survey "How satisfied are you with the services that you received?" Consumers rated their satisfaction on a scale of 1 (Not at all satisfied) to 5 (Very satisfied)

To view the detail report for an agency, click on the agency name.

To view a table of agencies ranked by mean, click here.

To view a chart of agencies ranked by return rate, click here.

	# Served	# Forms Returned	% Returned	Mean
BASIC (Black Alcohol Drug Services Information Center) - St. Louis	359	96	26.7%	4.36
<u>Bridgeway Counseling Services</u> - St. Charles	645	222	34.4%	4.20
Burrell Behavioral Health - Springfield	57	47	82.5%	3.72
<u>Community Mental Health Consultants</u> – Nevada	101	27	26.7%	4.07
Comprehensive Mental Health Services - Independence	411	53	12.9%	4.17
<u>Comtrea Community Treatment</u> - Festus	346	129	37.3%	4.06
Cox Health Systems/Bridgeway CSTAR Program - Springfield	47	18	38.3%	4.44
DART (Drug Alcohol Rehabilitation & Treatment) - St. Louis	369	53	14.4%	4.22
<u>Family Counseling Center</u> - Kennett	391	173	44.2%	4.63
Family Counseling Center of Missouri, Inc. – Columbia	364	234	64.3%	4.58
Family Guidance Center - St. Joseph	133	56	42.1%	3.84
<u>Fulton State Hospital</u> - Fulton	39	26	66.7%	4.42
<u>Gibson Recovery Center, Inc</u> Cape Girardeau	420	113	26.9%	4.33
Hannibal Council on Alcohol and Drug Abuse – Hannibal	419	125	29.8%	4.32
<u>Kansas City Community Center</u> - Kansas City	359	148	41.2%	4.38
<u>Lafayette House Family Self-Help</u> <u>Center</u> – Joplin	97	38	39.2%	4.69
<u>Lakes Country Rehabilitation Center</u> -	124	73	58.9%	4.04

Springfield				
Larry Simmering - Branson	95	56	58.9%	4.84
Missouri Rehabilitation Center -	8	4	12 5%	F 00
Mt. Vernon	0	1	12.5%	5.00
New Beginnings CSTAR - St. Louis	318	144	45.3%	4.08
Ozark Center New Directions - Joplin	359	132	36.8%	4.33
Paseo Comprehensive Rehabilitation	407	24	11 29/	4.25
Center - Kansas City1	187	21	11.2%	4.35
Pathways Community Behavioral				
<u>Healthcare</u> -				
<u>Clinton</u>				
<u>Jefferson City</u>	848	220	25.9%	4.38
<u>Nevada</u>	040	220	25.976	4.50
<u>Rolla</u>				
<u>Sedalia</u>				
<u>Warrensburg</u>				
<u>Phoenix Programs, Inc.</u> - Columbia	281	81	28.8%	4.31
Preferred Family Healthcare, Inc				
<u>Columbia</u>				
<u>Hannibal</u>				
Jefferson City				
Kirksville				
<u>Liberty</u>	1035	499	48.2%	4.07
Macon				
Moberly				
St. Charles				
St. Joseph				
<u>St. Louis</u> Trenton				
Queen of Peace - St. Louis	235	39	16.6%	4.24
Research Medical Health Services -	233	39	10.076	7.27
Lee's Summit	294	169	57.5%	4.08
Rodgers South - Kansas City	234	163	69.7%	3.78
Salvation Army - St. Louis	149	42	28.2%	3.57
Scott Greening Center for Youth	17/	1'-	20.276	3.37
Dependency, Inc				
Joplin	151	108	71.5%	4.72
Kansas City				
Sigma House of Springfield, Inc	25.1		4.5 1.51	
Branson, Springfield	234	95	40.6%	4.45
South Central Missouri Rehabilitation	.= :			
Center, Inc West Plains	176	103	58.5%	4.08
Southeast Missouri Community	2.15	46.5	44.50	4.5-
Treatment Center - Park Hills	868	102	11.8%	4.07
St. Alexius Hospital - St. Louis	55	22	40.0%	4.48
St. Patrick Center - St. Louis	96	27	28.1%	4.12
Swope Parkway - Kansas City	135	59	43.7%	4.18
West End Clinic - St. Louis	234	57	24.4%	4.19
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